



## *Certificate of Registration*

This certifies that the IT Service Management System of

**T.C. OKAN UNIVERSITESI**

Akfrat  
Tuzla, Istanbul, Turkey

has been assessed by NSF-ISR and found to be in conformance to the following standard(s):

**ISO/IEC 20000-1:2011**

**Scope of Registration:**

Higher education services



Certificate Number: C0176543-ST1  
Certificate Issue Date: 26-MAR-2018  
Registration Date: 23-MAR-2018  
Expiration Date \*: 22-MAR-2021

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Director, Technical  
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**NSF International Strategic Registrations**

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